ANNUAL IMPACT REPORT 2024



medglobal.org













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The power of MedGlobal isn't that we appear when we're needed—it's that we're already there.

In 2024, as Syria underwent a historical change in their government, we were already there. As Gaza passed the year mark of their devastating conflict, we were already there. As refugees traveled across Mexico seeking safety, we were already there. As Rohingya refugees in Bangladesh attempted to survive living in one of the world's largest refugee camps, we were already there. As the humanitarian crisis in Yemen continued to worsen, we were already there. As Colombia faced internal struggles and a growing number of refugees, we were already there. As Sudan survived the highest prevalence of malnutrition in the world, we were already there. As Ukraine faced the destruction of their healthcare infrastructure, we were already there. As Lebanon endured the struggles of one million displaced citizens, we were already there.

With your support, we've been there since 2017. And the pages that follow will show what your support allowed us to accomplish in 2024.

SAVING LIVES. DELIVERING HOPE.



2024 IMPACT



COUNTRIES WITH ACTIVE **PROGRAMS**









10,699,753 TOTAL INDIRECT BENEFICIARIES 884,400

Screened for Malnutrition

376 **Health Facilities Supported**

2,952 **Healthcare Workers Trained**









1,907,296

Outpatient
Consultations - Primary
and Specialty Care



\$3,540,382

Dollar Value of Volunteer-Donated Time



\$13,673,660

Gift-In-Kind Value for Items Received and Distributed



"In all the spaces that the innocent people of the world are prevented from accessing medical care, the endless suffering, attacks on civilians and violations of international law must come to an end – and the humanitarian community must be allowed to do our vital work unimpeded."

Dr. Zaher Sahloul, President of MedGlobal



"Health equity is MedGlobal's singular purpose, and it has also been my life's work. I'm deeply impressed with what MedGlobal has accomplished in its short history, driven by the imperative of making healthcare accessible to people where it is least available, where violence, climate crises and political repression are most acute. I could not be more honored and motivated to join the MedGlobal team at this moment. MedGlobal's rapidly growing reputation is rooted in its emergency responsiveness, sustainable healthcare programs, and partnerships that multiply its humanitarian impact. The world needs more of what MedGlobal is doing and I look forward to helping the organization thrive in its next phase of growth."

Joseph Belliveau, Executive Director



Since October 7th, 2023, the crisis in Gaza has left 2.1 million people struggling to survive, with 90% of its citizens internally displaced, facing famine, and enduring unimaginable suffering. MedGlobal has been on the ground in Gaza since 2018, saving lives. And as the conflict in Gaza continued to escalate in 2024, we escalated our aid at every opportunity.

MedGlobal treated 12,000+ patients per week.

We also operated up to 16 medical points and comprehensive multidisciplinary health centers across the southern, central, and northern regions of Gaza. These medical facilities provided primary healthcare, prenatal care, pediatric services, chronic disease and infection management, wound care, mental health support, laboratory and radiology services, and free medications.

We also distributed \$12,316,780 worth of medical supplies and medical equipment.

Additionally, our three stabilization centers for the treatment of severe acute malnutrition offered nutritional supplements and ready-to-use therapeutic food to over 1,500 children monthly. More than 50,320 children under five were screened for malnutrition, and MedGlobal was recognized by the United Nations for screening the second highest number of children in Gaza for malnutrition.

The medical facilities were staffed by more than 200+ local Palestinian doctors, nurses, and support staff, and we trained 1,100 healthcare workers.

STOPPING POLIO

When polio reappeared in Gaza for the first time in 25 years, MedGlobal's team on the ground responded swiftly, vaccinating thousands of children to prevent further outbreaks.





Direct Beneficiaries

3,187,559 Indirect Beneficiaries



During the fifth month of the war in Gaza, twin sisters Mira and Samira were brought to the Tal-Sultan Nutrition Stabilization Center, MedGlobal's facility for treating severe acute malnutrition (SAM).

At just five months old, both sisters were critically malnourished, with Mira weighing only 3.5 kilograms and Samira 4 kilograms. Their young age posed a unique challenge as the global SAM treatment protocol recommends Ready-to-Use Therapeutic Food (RUTF) for children six months and older. However, MedGlobal's team thought beyond standard protocols to save their lives.

The team began with a specially formulated infant milk designed to meet the specific nutritional needs of children under six months, and over the following month, Mira's weight increased from 3.5 kg to 5.6 kg, and Samira's increased from 4 kg to 5.2 kg—a gain of over 1.5 kg for each child within just four visits.

At six months of age, the twins transitioned to RUTF, and by the end of the treatment period, both Mira and Samira had fully transitioned from severe malnutrition to a normal, healthy state.

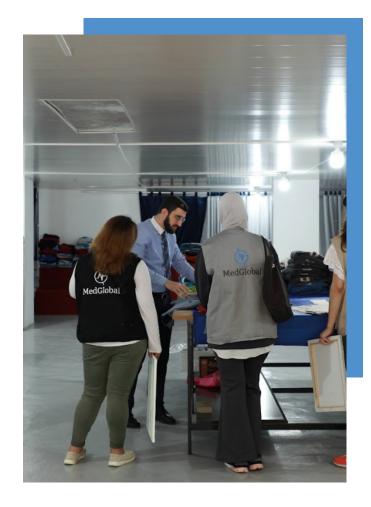
MedGlobal's flexibility in adapting protocols to meet the specific needs of these infants ensured their survival and recovery, demonstrating the importance of personalized care.



MedGlobal provided medical support to **13 facilities** across Lebanon, enhancing emergency and general healthcare services. We also performed **49,750 medical consultations** in 2024, directly improving access to quality healthcare for vulnerable populations in Lebanon.

During the ongoing escalation, MedGlobal played a pivotal role in equipping and supporting the Ministry of Health's Command and Control Center, ensuring a coordinated national emergency response. Since its activation, the center has helped manage and coordinate care for more than **15,000 injured individuals**, optimizing hospital capacity and accelerating emergency referrals.

During the escalation from October to December, MedGlobal deployed a **team of volunteers over three months,** providing critical emergency medical support in **two frontline hospitals.** We also trained **250 healthcare personnel** in emergency medicine, trauma care, and clinical best practices, enhancing the region's medical response capacity.



BREAKING BARRIERS WITH SOLAR POWER

In a groundbreaking sustainability initiative, 285 solar panels were installed at Ghiras Al Kheir Primary Health Clinic in Bekaa, Lebanon, cutting fuel needs substantially and reducing costs. This program ensures uninterrupted power for critical medical services while significantly reducing the facility's environmental footprint, setting a benchmark for sustainable healthcare solutions amidst Lebanon's ongoing crises.



Health Facilities
Supported
708,458
Indirect Beneficiaries
147,761
Direct Beneficiaries



Bilal, a 60-year-old man with no family, has spent years battling diabetes and its relentless complications. He lost his job, his mobility, and eventually his left leg to the disease. When the war escalated in Lebanon, he was forced to flee, seeking shelter in a makeshift school in Beirut—alone, in pain, and without support.

It was there that MedGlobal Lebanon's Primary Satellite Unit (PSU) found him. Our medical team, in partnership with the Ministry of Health and a local organization, examined Bilal and discovered a severe infection at his amputation site. His condition was critical, yet every hospital we referred him to was at full capacity or would not cover treatment costs. Still, we refused to give up. Finally, we secured him a bed at Hariri Hospital, where he was diagnosed with lifethreatening myositis. Immediate IV antibiotics saved his life.

Now, Hajj Bilal is home, but his struggle isn't over. He still needs daily medications, food, and ongoing support to live with dignity. MedGlobal Lebanon continues to stand by him, providing follow-ups, food kits, and referrals—because no one should have to fight alone.



In 2024, MedGlobal reached new milestones in Syria by providing medical services to 350,222 direct beneficiaries through its network of 13 facilities and outreach teams, including hospitals, four primary healthcare centers, nutrition programs, and mental health and psychosocial support (MHPSS) activities reaching vulnerable populations. Additionally, MedGlobal operated three major hospitals, offering specialized services in pediatrics, intensive care units, and dialysis. We also deployed six vaccination teams to enhance immunization coverage across affected areas, ensuring access to lifesaving preventive care.

Nutrition programs screened 75,753 individuals for malnutrition, managing thousands of severe and moderate cases. And health education campaigns also reached nearly 70,000 participants, promoting disease prevention and resilience.

Additionally, MedGlobal expanded its operations to underserved regions such as Aleppo, Damascus, Homs and Deir ez-Zor focusing on infrastructure rehabilitation and partnerships with local organizations.

As Syria's new government plans for the future, MedGlobal is working to restore health services, provide essential medical aid, and ensure healthcare access for all.

BRINGING IMMUNITY TO SYRIA

MedGlobal and UNICEF have joined forces to deliver essential immunization services to over 300,000 individuals in the Ras al-Ain and Tell Abiad areas. This initiative marks the first agreement of its kind with the United Nations to provide vaccines to this region. This collaboration aims to protect vulnerable populations from preventable diseases and foster a healthier future for communities long affected by conflict.



1,400,888

Indirect Beneficiaries



In 2019, Maryam lost her husband, a dedicated nurse, while he was serving in the ambulance system. His compassion and commitment inspired her to become a humanitarian worker. Today, she's working with MedGlobal to combat malnutrition among children in northern Syria.

As part of the nutrition team, Maryam has been instrumental in saving countless children's lives. Her journey hasn't been easy—displaced with her four children, she faced unimaginable challenges. But her resilience and passion for helping others keep her going every day.

Today, Maryam begins the treatment journey for six-month-old Sarah, who is suffering from severe malnutrition. "Thank God, the nutrition team from MedGlobal visited us today," says Sarah's mother. "I didn't know my daughter was malnourished, and I couldn't afford to visit a doctor. I'm hopeful for her recovery, thanks to Maryam and her team."



UKRAINE

In 2024, MedGlobal Ukraine faced immense challenges due to the ongoing war's devastating impact on healthcare infrastructure. Over 1.642 medical facilities have been damaged, and 214 have been destroyed, leaving vulnerable populations struggling for access to care.

MedGlobal delivered **3.5\$ million in medical equipment and supplies to 124 hospitals and clinics** and worked tirelessly to provide <u>critical medical training</u>, <u>supplies</u>, <u>and mental health support</u> to bridge urgent gaps.

MedGlobal also provided a number of <u>training opportunities</u> to **1632 healthcare workers**. We equipped **91 state emergency service workers** and **129 medical professionals** with skills to manage chemical, biological, radiological, and nuclear hazards. And we also trained over **680 healthcare workers** in trauma care, ultrasound diagnostics, and basic life support.

Our **eight Resiliency Medical Missions (RMMs)** delivered <u>training in polytrauma surgery, POCUS, life support, and CBRN response strategies.</u>

MedGlobal's mobile clinic conducted **3,500+ consultations** in remote and underserved communities.

And we reached **hundreds of Ukrainian citizens** through <u>workshops and psycho-educational initiatives</u>, fostering psychological resilience.

BRINGING MENTAL HEALTHCARE TO UKRAINE

In 2024, MedGlobal Ukraine launched a Mental Health Camp program to support families affected by the trauma of missing loved ones. Through art therapy, mindfulness, and psychoeducation, 64 participants found emotional release, resilience, and new family traditions, transforming pain into collective strength and fostering personal growth.



105,598
Direct Beneficiaries

2,154,240 Indirect Beneficiaries



In a small, de-occupied village in the Kharkiv region, 45-year-old Olena struggled with persistent headaches and nausea. As a single woman managing her household, she had little time and no access to seek medical care.

When MedGlobal's mobile clinic arrived, it marked a turning point in her life.

During her consultation, the clinic's family doctor identified early-stage hypertension and replaced Olena's symptomatic remedies with a structured treatment plan, including medication and lifestyle changes. She was also referred for a cardiac evaluation to prevent potential complications.

When the clinic returned for a follow-up, Olena reported feeling more energetic and had successfully adhered to her treatment. And she was preparing for her first cardiologist consultation, a critical step toward long-term health.



The Sudan crisis is classified by the United Nations as the most devastating humanitarian and displacement crisis in the world, with 30.4 million people – over two-thirds of the population-in need of urgent humanitarian assistance, and one of the highest rates of global acute malnutrition.

With a total of 200 doctors and health workers. MedGlobal-supported health facilities in Wadi Halfa and Argeen land port provided more than 40,000 health **services**, including <u>normal and c-section deliveries</u>, as well as malnutrition and specialized healthcare including psychosocial support services.

We delivered 11 metric tons of medical supplies to MedGlobal-supported health facilities as well as a shipment of advanced medical equipment for Wadi Halfa hospital, including an x-ray machine and three neonatal intensive care units.

In Darfur, MedGlobal also delivered medical aid to two vital health facilities in Al Fasher, an area with no humanitarian corridors, and a road full of intensive crossfire and shelling.

MedGlobal water trucks delivered 5.6 million liters of clean water to conflict-affected Internal Displaced Persons (IDPs) and constructed 20 high-capacity water supply systems in Wadi Halfa and Gedaref. To repair the damaged sanitation system and overflowing latrines crisis in Wadi Halfa and Argeen land port, MedGlobal constructed 16 new latrines, rehabilitated 64 more and performed daily sludge management.

GETTING AHEAD OF AN OUTBREAK

To prevent a cholera outbreak in Gedaref, MedGlobal provided cholera prevention supplies, delivered daily clean water to five gathering points, launched wide scale cleanup campaigns, conducted hygiene promotion for more than 20,000 IDPs and gave them hygiene supplies.





Direct Beneficiaries

Indirect Beneficiaries



Maison, a mother of three, had previously fled her home due to the dangerous conflict in her village. But a different kind of threat soon forced her to move again.

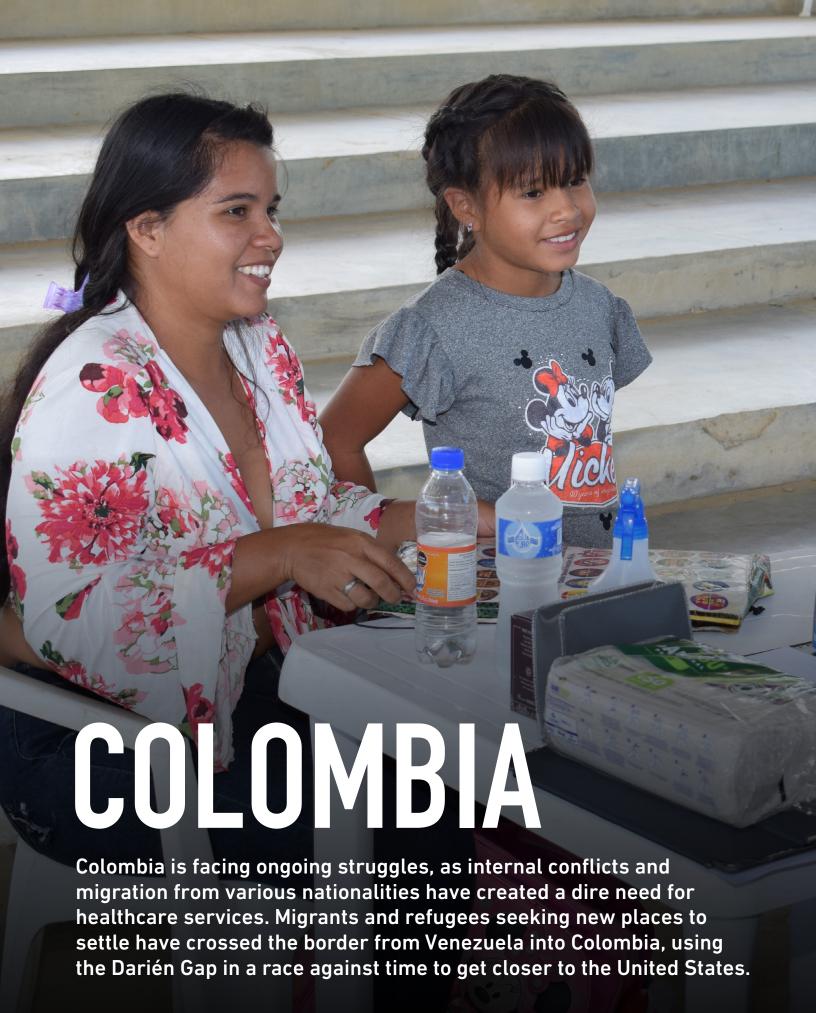
One of her children, a daughter, was born with only one kidney, which also suffered from atrophy—making it smaller than average. And the local water wasn't clean enough for her to drink safely.

Unfortunately, Maison's second move didn't offer access to a better water supply. At Wadi Halfa, all of the gathering points were crowded, and had unclean water and a poor sanitation environment, with latrines flooded with waste. Maison had no choice but to spend her limited funds on clean water.

Until MedGlobal launched a Water, Sanitation, and Hygiene (WASH) program in the area.

MedGlobal constructed 17 water supply systems, and water trucks now deliver clean and chlorinated water to more than 24 gathering points. To fix the sanitation crisis, MedGlobal built 16 latrines, rehabilitated existing latrines, equipped all the latrines with cleaning tools and supplies, and supplied a sludge waste suction truck.

MedGlobal's WASH program allowed Maison's family – and so many others – to live a safer, healthier life.



The existing integration mechanisms only cover those who have been in Colombia for an extended period, creating a significant gap in care.

During 2024, MedGlobal worked to provide assistance throughout this journey. We supported two healthcare facilities: One clinic in Cúcuta, near the border with Venezuela, and the other clinic at the Medellín bus terminal, a popular stop for migrants heading to the Darién Gap.

We provided more than 5,000 medical consultations to migrants of diverse nationalities and offered free medications and medical supplies to more than 10,000 patients.

We delivered nearly 20,000 hot meals to migrants facing food insecurity and distributed 3,588 lifesaving and rehydration kits.

We carried out three Resiliency Medical Missions, supporting 3,300 migrants and host community members. These missions provided medical care, vision care, dental care, HIV testing and treatment through partners, and case management services.

PLANNING FOR THE FUTURE

During 2024, we received a fellow from the Master of Public Health program at Saint Louis University who conducted a needs assessment survey with nearly 200 Venezuelan migrants to understand their perceptions regarding their quality of life. This research will enable us to better serve current migrants and plan for future aid programs.





13,584 **Direct Beneficiaries**

159,000 Indirect Reneficiaries



In hopes of building a better future, the Martinez family worked tirelessly for a year to save enough funds to cross the Darién jungle. But their journey turned into a nightmare when they became victims of theft and mistreatment along the way, putting their well-being and the safety of their young children at risk.

By the time they arrived in Medellín, the family had no belongings, was showing signs of malnutrition, was suffering from skin lesions due to sleeping on the streets, and had no access to basic hygiene.

That was when MedGlobal stepped in with a comprehensive humanitarian response.

MedGlobal provided immediate medical care, medications, and hygiene kits to address their health concerns. MedGlobal also coordinated with partner organizations to help the family acquire clothing, footwear, and food.

MedGlobal's free medical aid and partner organizations not only restored the Martinez family back to health and provided for their essential needs, it enabled the family to return to Venezuela, their home country.



Yemen's humanitarian crisis has worsened, with 18.5 million people now requiring aid. While some areas have improved due to sustained assistance and reduced conflict, others suffer from disruptions in aid, economic collapse, and regional instability, with 17 million people affected by severe food insecurity, 3.5 million children and pregnant women experiencing acute malnutrition, and ongoing displacement and economic decline.

MedGlobal remains at the forefront of humanitarian healthcare in Yemen, ensuring lifesaving services reach those in need. By supporting three health facilities, we've provided 109,317 medical consultations. addressing critical healthcare needs.

We provided specialized training in mental health implementation to 15 healthcare workers, equipping them with the skills to provide psychological support alongside medical care. This program addressed a critical gap in maternal and general healthcare, ensuring that providers could recognize and manage mental health challenges in their patients. It eventually reached 225 health workers through peer training.

MedGlobal treated 452 malnourished children younger than five in the Hays district. We also provided three rounds of rice distribution for 504 pregnant and breastfeeding mothers. significantly improving maternal health and reducing anemia.

And we have a 90% cure rate for severe acute malnutrition.

TRAINING TODAY FOR HEALTHIER FUTURES

In 2024, MedGlobal established a training center in Al-Twahy obstetric center. launching an intensive specialty program to enhance maternal and newborn care in underserved areas. Thirty midwives and doctors received advanced training in Point-of-Care Ultrasound (POCUS), Helping Mothers Survive (HMS), and Essential Newborn Care (ENC). These programs will help medical staff and mothers ensure healthier births and better care immediately after birth.







My Name is Aisha. I am a mother of seven children and currently pregnant, living in Hays, Al-Hudaydah. Life before receiving assistance from MedGlobal was incredibly difficult. We struggled with extreme poverty, and my main concern was feeding my children—I barely thought about myself, even though I was pregnant.

Before MedGlobal's intervention, I was weak and constantly worried about how to provide for my family. Then, they provided nutritional rice specifically designed for pregnant women. I was able to share it with my children, ensuring they, too, had something nutritious to eat.

In addition to food aid, we had access to Hays Hospital, supported by MedGlobal, where I received regular health checkups to monitor my pregnancy and assess the progress of the vitamin-enriched nutrition I was consuming. The MedGlobal team made sure to visit us during each phase of the food distribution, ensuring we received the rice and tracking our health improvements.

The impact was life-changing. My health improved significantly, and I no longer suffered from anemia, which had previously drained my energy and put my pregnancy at risk. Thanks to this support, I feel stronger and more prepared for a safe delivery.



of inhumane repression and violence and are denied citizenship in Myanmar. In 2017, a coordinated military attack on their communities in Myanmar forced hundreds of thousands to flee toward the already crowded refugee camps in southern Bangladesh. Today, more than 900,000 Rohingya refugees live in the world's most densely populated refugee camps in Cox's Bazar, Bangladesh.

MedGlobal operates in Rohingya refugee camps and host communities in Cox's Bazar. In 2024, MedGlobal supported <u>capacity-building training programs</u> in Bangladesh.

We also responded to a flood emergency in the remote area of Sylhet district, about 700 kilometers away from Cox's Bazar. MedGlobal provided 36,023 people with relief items as part of our emergency flood response.

Resilience Medical Missions (RMM) were arranged to impart training to the healthcare providers who are working in the Bangladesh government facilities, other NGOs and INGOs.

Five training programs were conducted as part of the RMMs. These were: Helping Mothers Survive (HMS), Essential Newborn Care Now (ENC Now), Advanced Life Support in Obstetrics (ALSO) and Basic Life Support in Obstetrics (BLSO).

Four hundred and fifty-one health workers from 181 health facilities were provided with the training programs in Cox's Bazar.

A FLOOD OF RELIEF

In June and July of 2024, there was a devastating flood in the Northeastern part of Bangladesh. MedGlobal launched its relief operation as part of its emergency response in Balaganj in Sylhet district to mitigate the sufferings of the flood victims. MedGlobal team, with the assistance of the divisional administration, distributed relief goods among the affected people of the area.





101,503 **Direct Beneficiaries**

292,608 **Indirect Beneficiaries**



Two-year-old Abid lives with his family in Leda. While playing at his relative's house, his left hand was severely burned up to the wrist by a nearby garbage fire. Despite initial treatment at a local pharmacy, his condition deteriorated.

Abid's family was afraid of subsequent infections and worried as they didn't have any money for treatment.

Abid's grandfather brought him to MedGlobal's health post at Rohingya refugee camp 24. After examining the wound, MedGlobal's doctor discussed a treatment plan with his family, which reassured them Abid would be all right.

MedGlobal's nurses provided regular dressings and medications, and after two weeks of care at MedGlobal's health post, Abid's condition markedly improved, with substantial healing. After four weeks, Abid's wound healed completely.

The free medical services provided for Abid are a lifeline to the citizens of Bangladesh, who might otherwise be unable to access necessary healthcare.

Abid's grandfather, Mohammad Ali, expressed his deep appreciation for the services provided at MedGlobal's Health Post. "All praises to God, my grandson is fully cured and smiling," he said.



In Matamoros, Tamaulipas, Mexico, many people seeking refuge and safety in the U.S. live in shelters, shared rooms, or remain unhoused as they wait for their turn to request asylum at the U.S. port of entry. These men, women, and children have traveled thousands of miles by foot, bus, train, vehicle, cargo ship, and boat from all corners of the world. Upon reaching Mexico's northern border, they face numerous health hazards, with their healthcare status significantly deteriorated.

During 2024, MedGlobal Mexico supported three clinics, providing medical care and case management services. The organization maintained a seven-day active operation in key locations where asylum seekers and migrants awaited appointments to enter the United States.

MedGlobal Mexico plays a vital role in addressing healthcare gaps by providing primary medical services to migrants, refugees, deportees, internally displaced individuals, and underserved communities, helping alleviate the strain on the public healthcare system.

Throughout the year, MedGlobal facilitated over 4,000 medical consultations and more than 4,500 prescriptions. Additionally, the local team collected and distributed more than \$127,000 of donations of medical supplies and medical equipment, including hygiene supplies, blankets, shoes, socks, tents, clothing, and medications, strengthening the capacity of shelters in Matamoros and Reynosa.

SAVING ESSENTIAL DOCUMENTS

We launched the digitalization program, designed to support migrants by helping them scan and securely store their medical records and other essential documents. These records are often crucial for their ongoing journey. Many migrants face the risk of losing important documentation along the way, and this initiative ensures that their healthcare history and other vital information are properly documented and accessible when needed.



3.964 **Direct Beneficiaries**

591,000 **Indirect Beneficiaries**



Liubys, a neonatal nurse from Havana, Cuba, fled her home with her husband and father in search of safety and a better future. Economic instability, violence, and insecurity forced them to embark on a harrowing journey through Nicaragua, Honduras, Guatemala, and Mexico.

At 28 weeks pregnant, Liubys received immediate care from MedGlobal, which closely monitored her pregnancy, treating complications that included low amniotic fluid, low birth weight, and umbilical cord entanglement. After a dedicated follow-up, she delivered a healthy baby girl by cesarean section, weighing 2.3 kilograms and measuring 48 centimeters.

Since birth, the baby has received weekly evaluations to ensure her health and development. Liubys expressed deep gratitude to MedGlobal's team, saying, "Dr. Karla and Nurse José are like family to me. I will never forget their care and dedication."

Liubys' story is a testament to resilience and the importance of compassionate healthcare. Thanks to MedGlobal's support, she and her family have found hope and stability in the midst of their difficult journey.







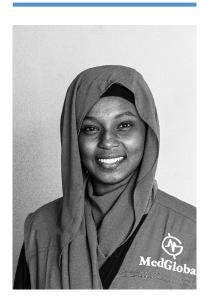


Every number and every story in the preceding pages doesn't start with MedGlobal – it starts with you. It's your support that allowed us to work in Gaza, Syria, Colombia, and every other place where we're on the ground.

Our impact in 2024—and our impact in the years to come—relies on you and your continued support. And for that, we can't thank you enough.

SAVING LIVES, DELIVERING HOPE.

















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